

Uploading into Your File in REX

- 1. Log into REX at https://moneyhouseus.baydocs.net/index.php
- 2. Enter your Username and Password (You should receive credentials from your AE)
 - a. If first time logging in, you will be prompted to change the password. Click Update in lower right-hand corner once you have changed it.
 - b. REX uses two-factor authorization so make sure you have access to your email
 - c. REX does not have an auto feature for Forgotten Passwords so email your AE if you are locked out or not able to log in.
- 3. If you are not taken to your Pipeline, click on Pipeline in the upper Right-hand corner
- 4. Choose your file from the Pipeline by clicking on the Red Loan Number
- 5. Click on Documents at the bottom of the menu on the left-hand side of the screen and then on Documents in the drop down.
- 6. Click Upload New Document (make sure your pop-ups are not blocked)
 - a. You will only be able to upload one document at a time
 - b. Click Choose File and select the file you want to upload
 - c. Click on Document Type drop down and choose:
 - i. "Application" for Case Number Requests and for initial File Submissions
 - ii. "ConditionResponse" when uploading conditions
 - d. Enter a brief description for the uploaded document in the Description field
 - e. Click Upload Document
 - f. Repeat for additional documents
- 7. Once all items are uploaded:
 - a. Email <u>caserequest@moneyhouseus.com</u> with only the Case Request form attached to let us know items are in the file and you need a Case Number
 - b. Email intake@moneyhouseus.com with only the Submission Sheet attached to let us know the file is ready to be underwritten
 - c. When conditions are uploaded, email Tammi Clarke <TClarke@moneyhouseus.com>; Deborah Lamborn dlamborn@moneyhouseus.com and your AE to advise of the Upload
 - d. If Money House is Processing the file, skip "a" above and when uploading the file include the "Submission Cover Letter for files that Money House will Process"